Volunteer Position: Park Ambassador

Objective: Park Ambassador Volunteers with the Minneapolis Park and Recreation Board are mobile sources of information that help visitors enjoy their park experiences. Each year, our Park Ambassadors enhance park experiences by welcoming patrons, circulating throughout parks to answer basic questions, and directing visitors to programs and attractions of interest.

Primary Roles & Responsibilities:
- Greet and welcome visitors
- Interact with park users, take pictures, provide directions, answer questions
- Provide accurate information about Park facilities, amenities, rules
- Document and report maintenance needs, acts of vandalism
- Promote park safety and encourage an overall positive use of public space
- Communicate with staff about observations, hours volunteered, and general feedback

Qualifications and Requirements:
- Enthusiastic about interacting with diverse audiences, age groups and learning styles
- Interest in making connections between people and parks, park history and tourism
- Enjoy working in busy and changing environments, outdoors
- Possess strong interpersonal and communication skills
- Must pass a background check

Benefits to the Volunteer:
- Be a part of the team that helps thousands of people get the most out of their visits to MPRB sites
- Orientation and training from MPRB Staff
- Recognition on MPRB Website and Social Media
- Volunteer gear

Time Commitment:
- Commit to 2-4 shifts a month between Memorial Day weekend and Labor Day.

Staff Supervisor: Customer Service Staff

To apply: Complete Volunteer Application